

Past newsletters are available on the NM Medicaid Portal at the bottom of the Provider Information section (scroll down to EVV) at: <https://nmmedicaid.portal.conduent.com/static/ProviderInformation.htm>

December 15, 2021

Critical Updates

Developmental Disabilities and Supports Waiver Agency Based

Agency Based Billing

In December 2020, the New Mexico Human Services Department (HSD) notified Agency providers that AuthentiCare had been selected as the State's Electronic Visit Verification (EVV) vendor. Since that time, work has been ongoing to fully implement the EVV project. Phase 2 of implementation is currently in process. When the EVV project is fully implemented in May 2022, all providers must use the AuthentiCare system to report EVV services and submit claims for payment.

With the EVV implementation, New Mexico Medicaid fee-for-service (FFS) EVV claims will be submitted and billed through AuthentiCare. All services will be confirmed by the caregiver in the AuthentiCare portal. The claims will then be submitted through the AuthentiCare system for payment. Post EVV implementation, claims for the services listed below that are submitted through the Medicaid portal or Electronic Data Interchange (EDI) will automatically deny.

To ensure prompt payment, Agency providers or an agency's billing agent must ensure that caregivers have entered EVV mandated services in the AuthentiCare system. Services may be entered by using either the Interactive Voice Response (IVR) or AuthentiCare 2.0 mobile application.

Name	Description	Procedure Code/Modifier(s)
Supports Waiver Respite	Supports Waiver Respite	T1005
Supports Waiver Personal Care	Supports Waiver Personal Care	99509
DDW CIHS-IND	DD Waiver Customized In Home Supports - Independent Living	S5125/HB/UA
DDW CIHS-F N	DD Waiver Customized In Home Supports -Family Natural Supports	S5125/HB
DDW Respite-GP	DD Waiver Respite - Group	T1005/HB/HQ
DD Waiver Respite	DDW Respite	T1005/HB

A detailed training manual outlining steps for FFS EVV Claim Submission and Provider Payment is in development and will be shared soon.

This is the final newsletter of 2021. The next newsletter will be sent on 1/5/2022.